



PRIVACY POLICY

Bio4Pack, located at Marie-Curie-Straße 5, 48529 Nordhorn, Germany, is responsible for the processing of personal data as reflected in this privacy statement.

Contact details:

Marie-Curie-Straße 5

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Germany

00 49 (0)5921 818 37 00

www.bio4pack.com

PERSONAL DATA WE PROCESS

Bio4Pack processes your personal data because you use our services and/or because you provide it to us yourself. Below is an overview of the personal data we process:

- First and last name
- Date of birth
- Address information
- Phone number
- E-mail address
- Bank Account Number

SPECIAL AND/OR SENSITIVE PERSONAL DATA WE PROCESS

Our website and/or service does not intend to collect data on website visitors who are under the age of 16. Unless they have parental or guardian consent. However, we cannot verify whether a visitor is older than 16. We therefore recommend that parents be involved in their children's online activities in order to avoid collecting data about children without parental consent. If you believe that we have collected personal information about a minor without such consent, please contact us at info@bio4pack.com and we will delete this information.

FOR WHAT PURPOSE AND ON WHAT BASIS WE PROCESS PERSONAL DATA

Bio4Pack processes your personal data for the following purposes:

- Handling your payment
- To call or e-mail you if this is necessary to carry out our services
- To deliver goods and services to you
- Bio4Pack also processes personal data if we are legally obliged to do so, such as data we need for our tax return.

AUTOMATED DECISION-MAKING

Bio4Pack does not make decisions based on automated processing about matters that could (significantly) affect individuals. This concerns decisions that are made by computer programs or systems, without the presence of a person (for example an employee of Bio4Pack).

HOW LONG WE KEEP PERSONAL DATA

Bio4Pack does not retain your personal data longer than is strictly necessary to fulfill the purposes for which your data is collected.

SHARING PERSONAL DATA WITH THIRD PARTIES

Bio4Pack does not sell your information to third parties and only provides it if it is necessary to execute our agreement with you or to comply with a legal obligation. With companies that process your data on our behalf, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Bio4Pack remains responsible for this processing.

COOKIES, OR SIMILAR TECHNIQUES, THAT WE USE

Bio4Pack uses only technical and functional cookies. And analytical cookies that do not invade your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone the first time you visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferences. They also allow us to optimize our website. On this website cookies are also placed by the American company Google, as part of the "Analytics" service. Bio4Pack uses this service to receive reports about the way the website is used and to measure its quality and effectiveness. You can opt out of cookies by setting your internet browser to no longer store cookies. In addition, you can also delete any information previously stored via your browser settings.

VIEW, MODIFY OR DELETE DATA

You have the right to view, correct or delete your personal data. You also have the right to withdraw your possible consent for data processing or object to the processing of your personal data by Bio4Pack and you have the right to data portability. This means that you can submit a request to us to send the personal data we have on you in a computer file to you or another organization named by you. You can send a request for inspection, correction, deletion, data transfer of your personal data or a request to withdraw your consent or objection to the processing of your personal data to info@bio4pack.com. To make sure that the request for inspection is made by you, we ask you to send a copy of your proof of identity with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip of numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks. Bio4Pack would also like to point out that you have the possibility to file a complaint with the national supervisory authority, the Authority for Personal Data. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

HOW WE SECURE PERSONAL DATA

Bio4Pack takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our customer service or at info@bio4pack.com.